

LAVAZZA
GROUP



Registered and administrative offices:
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Subscribed and fully paid-up capital: €25,090,000
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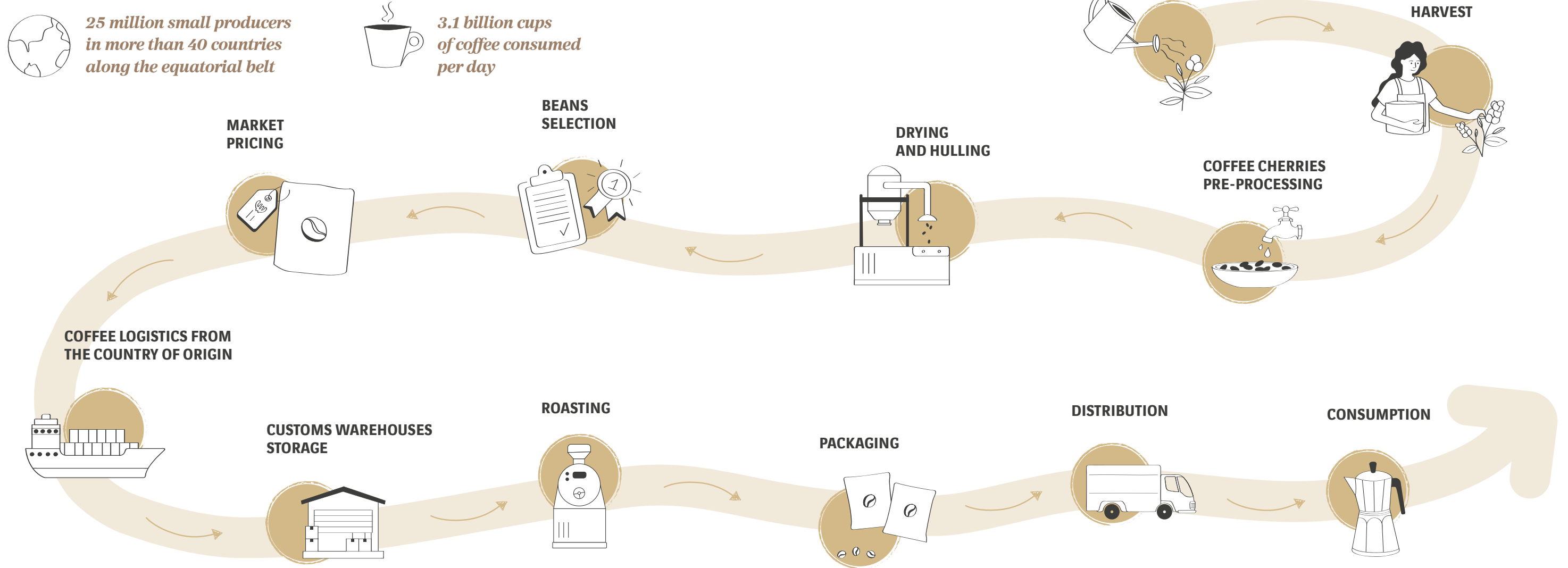


2023

SUSTAINABILITY REPORT

Abstract

THE WORLD OF COFFEE

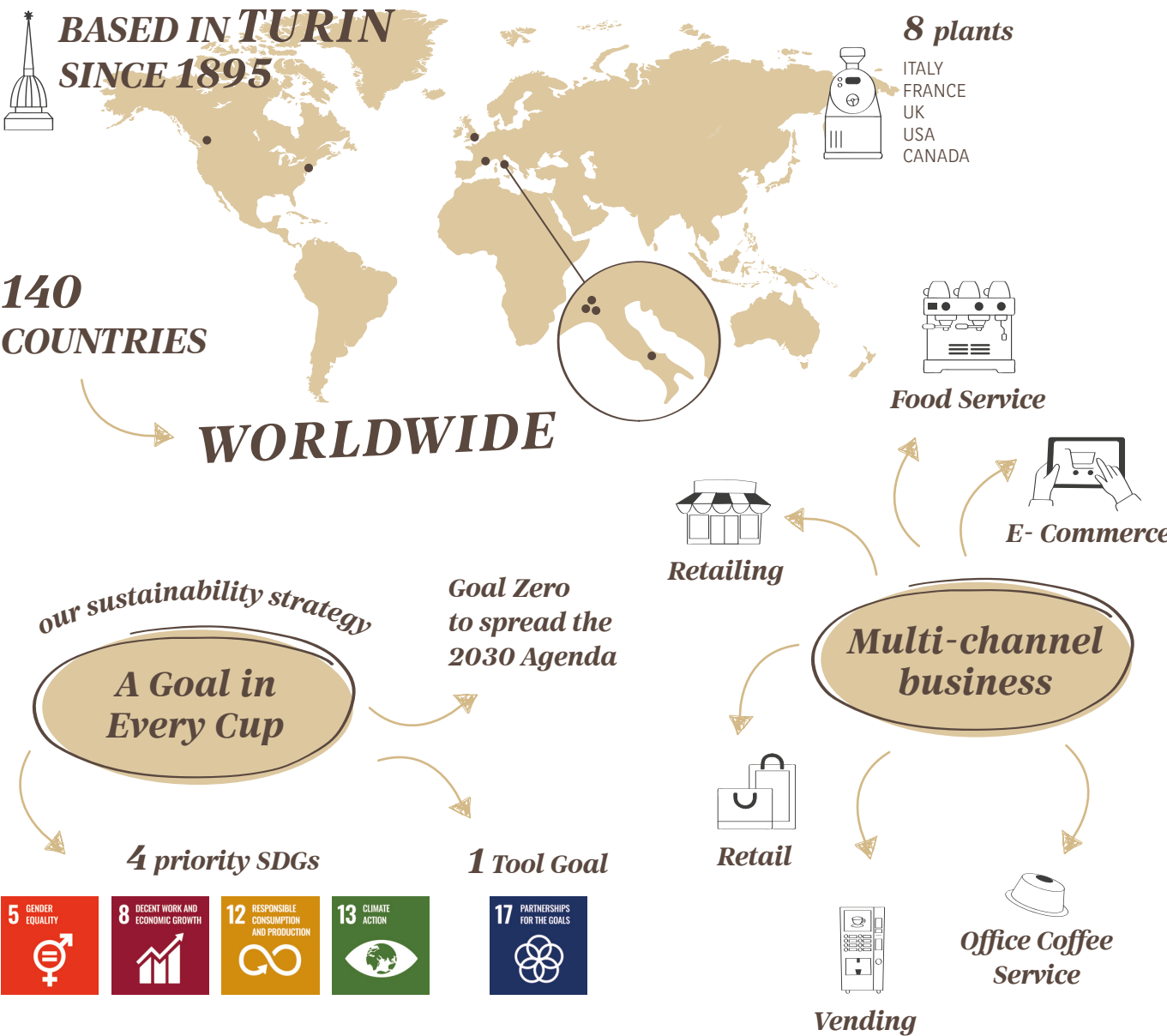
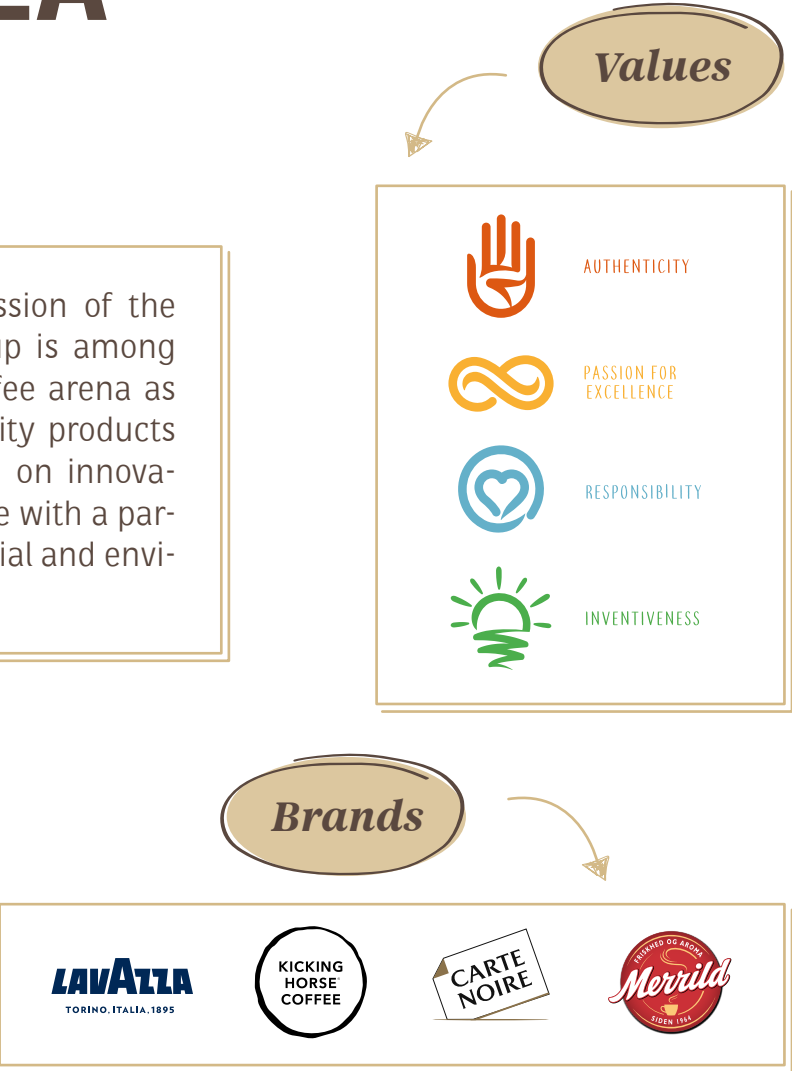


1. LAVAZZA GROUP

Created by the entrepreneurial passion of the Lavazza family, today Lavazza Group is among the major players in the global coffee arena as a roaster. It aims to offer high-quality products through a responsible model based on innovation, passion and competence, in line with a paradigm that integrates economic, social and environmental sustainability.

Purpose

*Awakening
a better world
every morning*

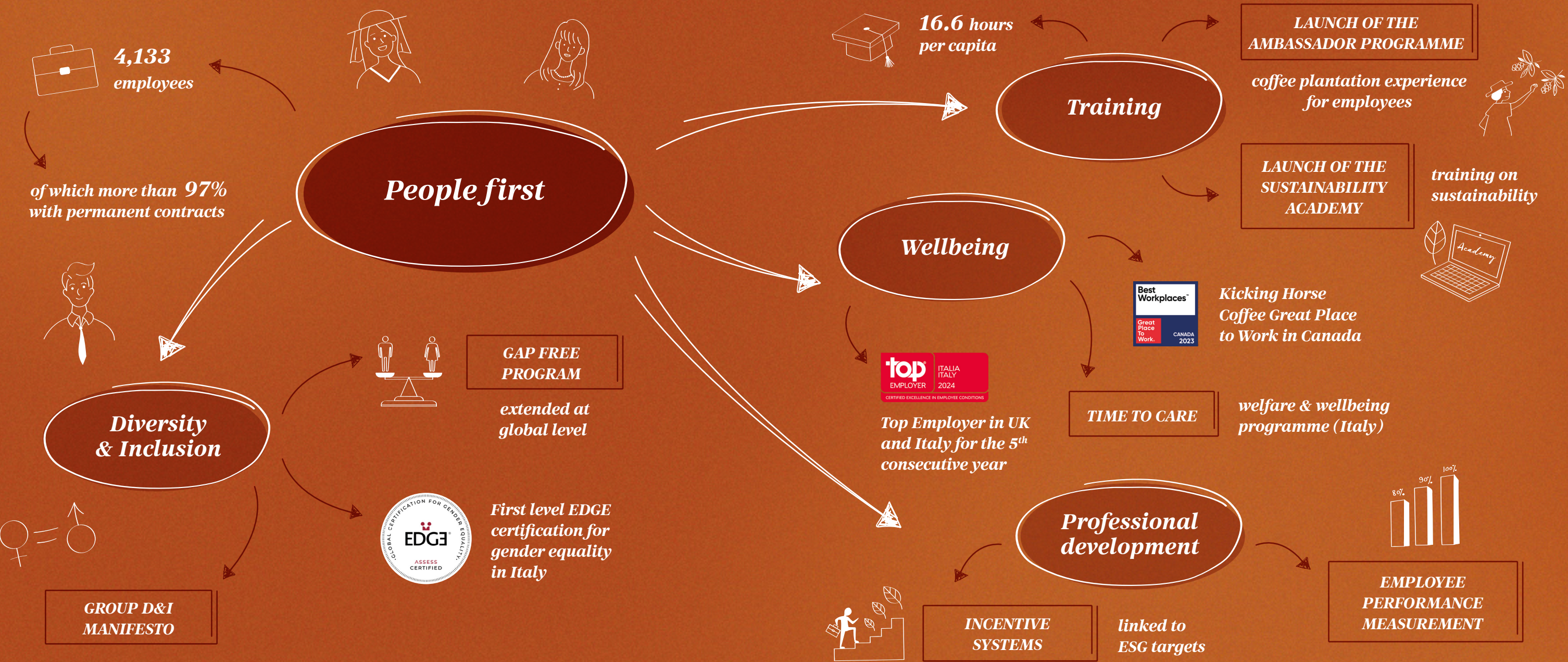


2. COMMITMENT TO PEOPLE



Lavazza Group is committed to ensuring a healthy, safe, secure and inclusive working environment, where the uniqueness of each person is enhanced and diversity is seen as a valuable resource for both personal and professional growth. This commitment also translates into the protection of the rights of workers through training programmes and performance measurement. This focus on people extends to their mental and physical wellbeing by providing a comprehensive welfare system.

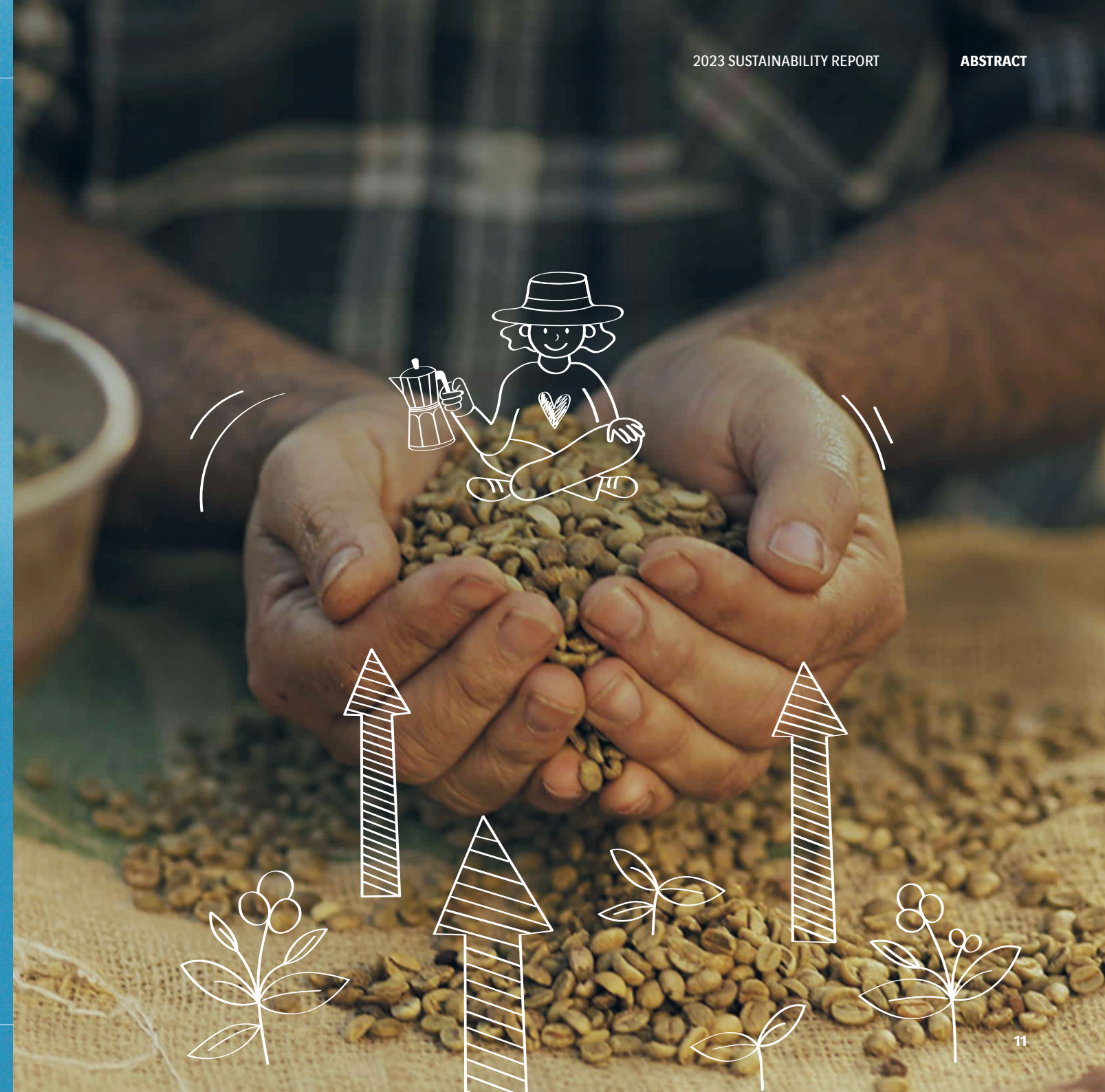


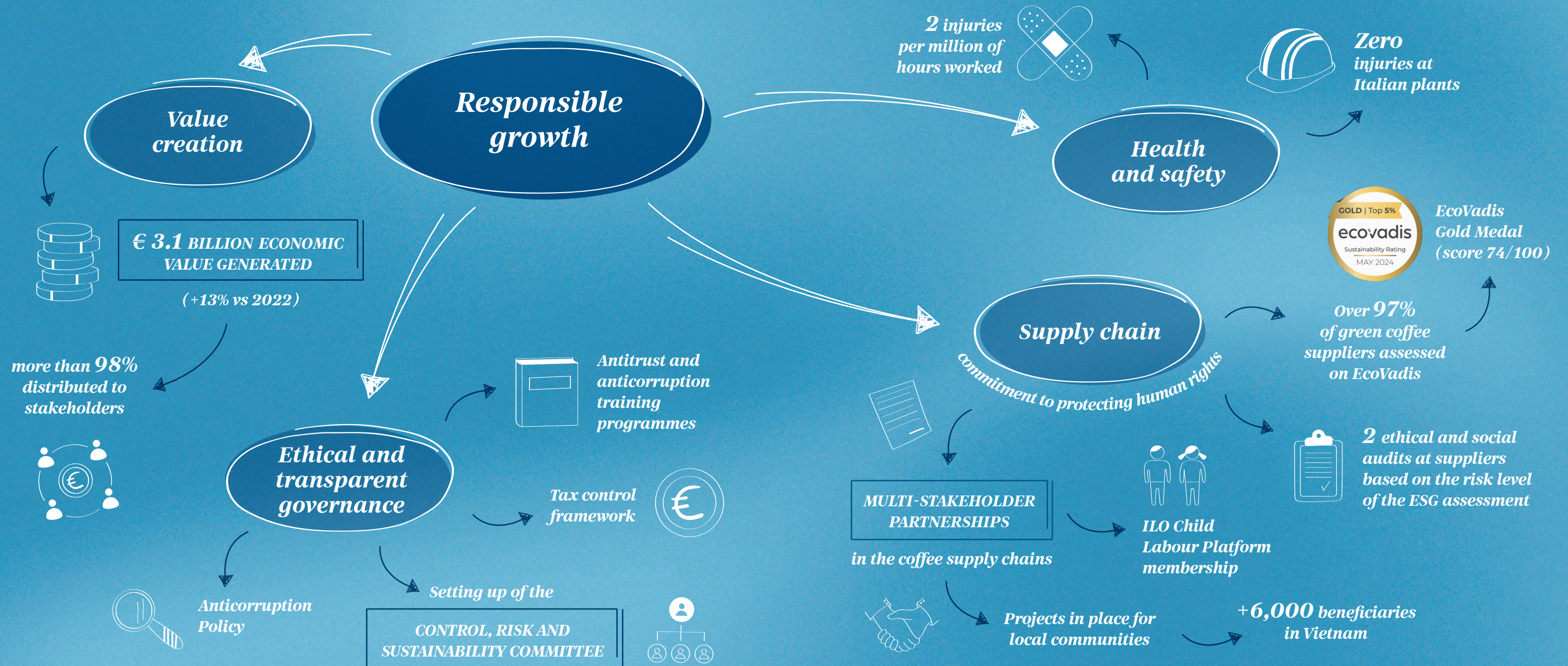


3. RESPONSIBLE GROWTH



For Lavazza Group, doing business responsibly is an essential prerequisite. The protection of human and labour rights is also pursued by constantly searching for the best health and safety practices through the Group ISO 45001 Management System, the supply chain monitoring and active engagement with regard to sustainability, and integration of company values into procurement practices. Responsible and transparent governance, coupled with shared commitment through the Code of Ethics, Supplier Code of Conduct and the Human Rights and Children's Rights Statements, supports value creation.



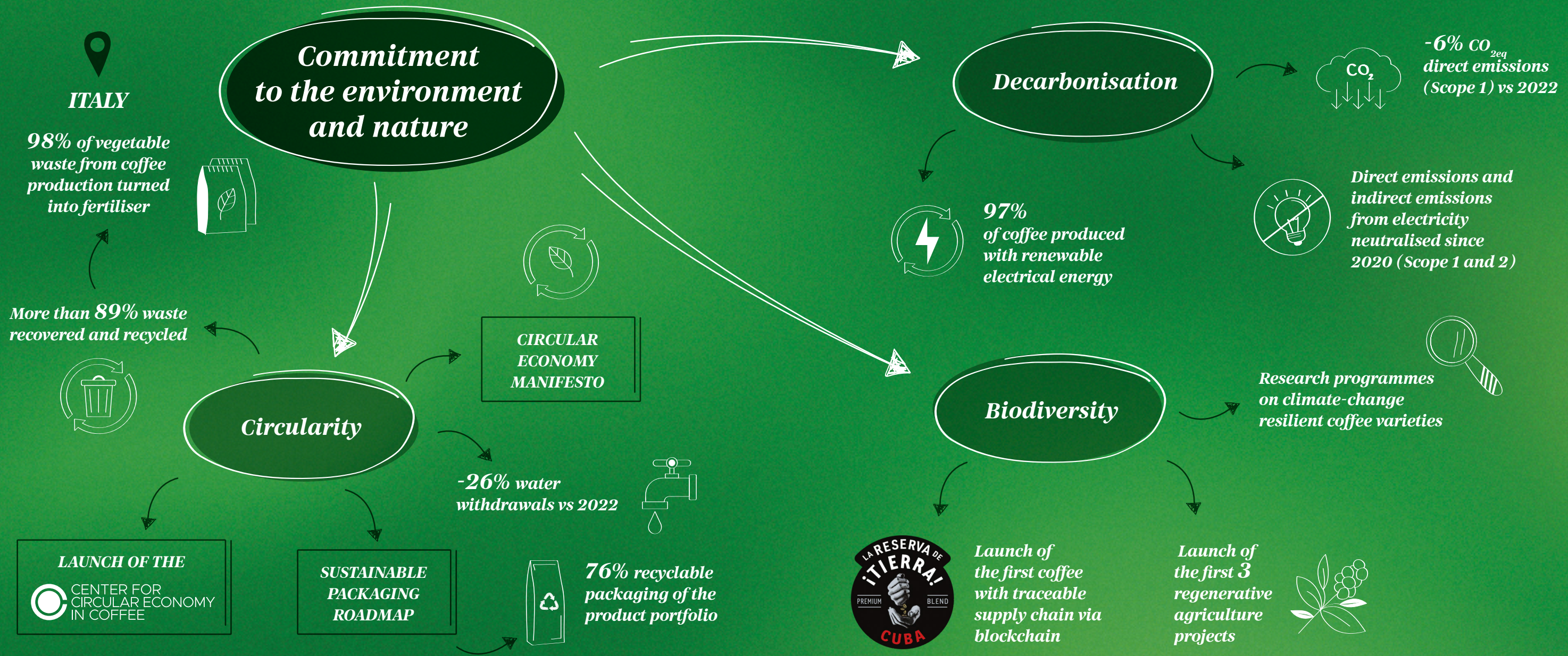


4. ENVIRONMENT AND NATURAL RESOURCES PROTECTION



Coffee is a product of the earth and is therefore impacted by climate and environmental aspects, to which Lavazza Group has paid great attention since its foundation. In addition to mitigating its environmental impacts through the Group ISO 14001 Management System, its environmental strategy — Roadmap to Zero — is incorporated into the entire Group's operating model at the international level with an integrated and homogeneous approach, based on emission measurement, reduction and offsetting.





5. PLEDGE FOR LOCAL COMMUNITIES



In its approach to business, Lavazza Group has been focused on people since its foundation and today it has extended its attention to all communities in which it operates: this commitment is reflected in the Community Care programme in place in the areas in which the Group operates through its subsidiaries and plants, and also with the Lavazza Foundation's projects in the coffee-growing communities.



